

TrafficJet printer service packages



Through our service packages we're able to maintain your printer, offer technical support, and implement preventative measures to ensure efficiency and performance, as well as minimising downtime. Our in-house engineer works on all current and legacy TrafficJet models, using original parts only and carrying the majority of spare parts with them. Please note that our service packages are available to mainland UK customers only, covering all TrafficJet models, with the exception of the TrafficJet Pro.

	Bronze	Silver	Gold
Agreement type	Fixed cost per call out	Quarterly subscription	Monthly subscription
Preventative maintenance	Not included	Quarterly visit	Monthly visit
Telephone support	Unlimited	Unlimited	Unlimited
Travel expenses	Included	Included	Included
Labour charge	£50/hr after 2 hours	£50/hr after 2 hours ¹	Included
Accommodation (if needed)	Not included	Not included	Included
Unlimited call outs	Not included	Not included	Included
Parts (outside of warranty)	Chargeable	Chargeable	Chargeable
Yearly maintenance kit	Not included	Not included	Included
Cost ²	£208 + VAT	£250 + VAT	£273.90 + VAT
Annual cost	N/A	£1,000 + VAT	£3,286.80 + VAT

¹ Labour costs are not applicable to preventative maintenance visits.

² For customers north of Newcastle/Penrith, an additional charge of £249 + VAT applies per visit (Bronze package) or per quarter/month (Silver/Gold package).

For more information please call **01275 872 079** or email info@lakesidegroup.co.uk.

